



DFES General Circular No: 81/2018

File: 24325

4 JULY 2017

PREPARATION FOR CAD GO-LIVE

You will all be aware that DFES has progressively developed and delivered a large number of specific business applications over the years to solve specific issues and support specific business processes. Because of this approach, it is mandatory for us to pass or replicate data from one system to another to allow business processes to be undertaken with some efficiency. This data exchange is either addressed manually by your teams, or we build integration between the systems. For our mission critical systems, this is largely automated through integration.

The CAD Replacement Project is a complex project with a long delivery duration, and a large number of integration points. Eight months of comprehensive testing is all but completed. Any undisciplined changes made to any integrated system or data file from now will compromise the go-live of the new Motorola PremierOne CAD system (P1CAD) on the night of 8th August, and subsequently delay ComCen's ability to operate efficiently with the new P1CAD.

Existing Systems and Governance

ICT has an established, and operational, Change Advisory Board which ensures that changes made are designed in accordance with organisational requirements, are well-structured and tested before being implemented.

The Project and ICT also established a Dependency Management forum to ensure all IT-related activities that the CAD Replacement project are dependent on are visible and well managed, in accordance with the project requirements and timeframes.

Implications for System and Data Owners

If you are planning to make a change to your system - whether to data structures, changing the use of data fields, completing system upgrades or extending the use of available functionality - you are requested to discuss this immediately with ICT before making any commitments with system vendors. All proposed changes will be subject to a strict change-control process. Requested changes that have potential to impact the P1CAD solution implementation will require approval by the Project Board and the Project's Executive Steering Committee, in addition to the ICT Change Advisory Board.



Change Control now in force

To ensure that changes required are assessed transparently, and so we do not waste cash and/or put the new P1CAD solution implementation at risk, a change “freeze” was implemented in March. It will remain in force until 1 month after the new CAD solution has been implemented. If you have questions about the change “freeze” or would like guidance on how to seek permission to carry out a change to an affected system, please contact [Joanne Joynes](#), Manager Applications and Online Services.

Which DFES systems are affected?

- FCAD
- Active Directory
- Caller Line Identification
- Pin Point (AVL)
- FESERGS
- OMS RMS
- Rapid Alert
- Local Government Authority (LGA) Contact Web Service
- DBANS
- Spatial Reporting DB
- ARC GIS
- OMS IRS
- WebEOC
- Whispir
- EAID

CAMERON GIBBS
A/DIRECTOR ICT