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EOI – Peer Support Officer Applications Opening Soon

Are you prepared to care for your mates? If so, please apply to be a Peer Support Officer.

We recognise that operating within the emergency services environment is not only physically demanding, but can be emotionally challenging. Our program offers additional support to promote resilience and wellbeing of the fire and emergency services community.

Interested DFES employees and emergency service volunteers (Volunteer Fire and Rescue Service, Volunteer Fire and Emergency Service, State Emergency Service, Volunteer Marine Rescue Service, Bush Fire Service) are urged to apply to be a Peer Support Officer.

This voluntary position forms part of a State-wide network and offers valuable developmental experiences both professionally and personally, by enhancing your knowledge and understanding of mental health support, and strengthening your communication and interpersonal skills. Peer Support Officers will be provided with comprehensive initial training, ongoing professional development, and the opportunity to work with the support and guidance of an expert Program Coordinator.

Peer Support Officer Role

- Act as a point of contact for fire and emergency service employees, volunteers and their families who are identified as needing, or have requested, initial assistance;
- Provide practical and confidential support; and
- Offer information on how to engage with appropriate health and well-being services.

Required Skills and Personal Attributes

- Minimum of two years' experience as a DFES employee or emergency service volunteer (please note: probationary service is not recognised as part of the two years' experience);
- Holds a genuine interest in providing support to their colleagues;
- Is able to respond to those requiring assistance in a calm, non-judgmental manner;
- Has strong communication, interpersonal and listening skills; and
- Is respected and trusted by their colleagues.

Forms and further information can be found on the Intranet Page or the Volunteer Portal by clicking on the Peer Support Program page (under wellness). You can also contact the Wellness Programs Coordinator on (08) 9395 9874 or at charlotte.hunter@dfes.wa.gov.au.

Priority will be given to services/locations where there are currently no Peer Supporters.

Applications open September 1st 2017 and close 4pm 22nd September 2017.

Karen Roberts
DIRECTOR HUMAN RESOURCES