



**DFES General Circular No: 213/2023**

File: D26824

**7 November 2023**

**POWER OUTAGE ALERTS NOW ON EMERGENCY WA**

---

Thanks to a collaboration with the DFES Public Information Branch, Western Power now has the ability to issue alerts for significant power outages through [Emergency WA](#).

Power outage alerts will provide those affected by major outages with advice about how to stay safe, information about the cause of the outage and potential impacts to critical telecommunication or other infrastructure.

This capability will be used for widespread outages affecting a significant number of people. Planned and localised outages will not be displayed on Emergency WA and can still be found on the [Western Power outages map](#).

Power outage alerts can be found under the *Outages and Facility Closures* tab on the Emergency WA filter menu along with national parks and public-school closures. Western Power joins a growing list of State Government entities using Emergency WA to issue emergency public information, providing the community with a single source of official information during an emergency.

For more information, please contact the team on [statepublicinfo@dfes.wa.gov.au](mailto:statepublicinfo@dfes.wa.gov.au)

**KENT ACOTT**

**DIRECTOR MEDIA AND CORPORATE COMMUNICATIONS**