



## OPERATIONAL CIRCULAR 86/2021

File: D22505

November 2021

### Additional Information within Dispatch SMS

Motorola PremierOne CAD (P1CAD), used by ComCen to manage Triple-Zero calls for service and dispatching crews, contains pre-programmed incident types with appropriate modifying circumstances.

These modifying circumstances provide additional contextual information obtained from the initial Triple-Zero caller by ComCen regarding the incident, such as life involvement, exposures at risk, or fire involved for traffic crashes. Currently only the incident type is displayed in the dispatch SMS.

#### Key Message:

As of Tuesday, 30<sup>th</sup> November 2021, the modifying circumstance will also display within the dispatch SMS.

This will provide responding crews with further information and intelligence on receipt of the SMS, including context as to why they have been dispatched; for example, Bush Fire Brigades attending traffic crashes that have resulted in a fire.

#### Current:

```
DFES 28-10-2020 11:16
BULLSBROOKVFES TURN OUT
TRAFFIC CRASH 20 STOCKTON BEND
COCKBURN CENTRAL LIFE UBD PER368K-10
https://maps.google.com/?daddr=-32.12758,
115.85687 INC 430149
Pls ack 1800 198 140
```

#### New:

```
DFES 28-10-2020 11:16
BULLSBROOKVFES TURN OUT TRAFFIC
CRASH – FIRE INVOLVED 20 STOCKTON
BEND COCKBURN CENTRAL UBD
PER368K-10 https://maps.google.com/?daddr
=-32.12758,115.85687 INC 430149
Pls ack 1800 198 140
```

**CRAIG WATERS AFSM**  
**DEPUTY COMMISSIONER OPERATIONS**

Target Audience:				
A	B	C	D	Vol
O.I.C. is to communicate content to all relevant personnel under their command, discuss implications, and sign appropriate box above. Once completed Circulars shall be filed on station and forwarded to Information Resources at the end of each financial year.				
OC-XX-20	Issue Date:	Valid Until:	Contact:	Business Area Responsible for Circular
Page 1 of 1	Nov 2021	XXX 2021	CADAdministrator@dfes.wa.gov.au	