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VOLUNTEER DATA DASHBOARDS: MICROSOFT FABRIC

We're excited to invite staff to upcoming Lunch and Learn sessions showcasing the new Volunteer Dashboard, developed by Operational Information Systems in collaboration with the Strategic Volunteer and Youth Programs (SVYP) team.

This interactive Dashboard provide a powerful, user-friendly way to access real-time insights into our volunteer workforce across brigades, groups, units, services, regions – and the broader DFES volunteer network.

The Dashboard offers a clear snapshot of volunteer demographics, retention trends, and incident activity, enabling staff to better understand who our volunteers are, how long they stay, and the vital operational contributions they make. The Dashboard can help identify emerging issues relating to volunteer recruitment and retention, and guide more effective support for volunteer teams.

Join us for one of the sessions:

- **Friday, 8 August 12.00pm to 1.00pm;** or
- **Tuesday, 12 August, 12.00pm to 1.00pm**

We'll walk through the Dashboard, explore key features, show how SVYP can assist you in supporting volunteer sustainability, and answer any questions you may have. Bring your lunch and your curiosity, and discover how the Volunteer Dashboard can enhance your work and improve outcomes for our volunteers and the communities they serve.

Register [here](#) for one of the sessions.

The Volunteer Dashboard is available in the Fabric tab on the [DFES Data Nexus](#) page on the Staff Intranet. On completion of a Lunch and Learn session you will be able to request access to the Dashboard. If the above sessions are not suitable, reach out to the Strategic Volunteer and Youth Programs team to arrange another time.

For more information, please contact Strategic Volunteer and Youth Programs at volunteering@dfes.wa.gov.au.

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