



**DFES General Circular No: 32/2024**

**7 March 2024**

**AGENCY CAPABILITY REVIEW STARTING THIS MONTH**

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The Public Sector Commissioner, Sharyn O'Neill, advised the Department of Fire and Emergency Services (DFES) will be reviewed as part of the Public Sector Commission's Agency Capability Review Program.

Starting in March, the review will examine the structures, processes, resource use, systems and governance we have in place to help keep the people of Western Australia safe. The review will focus on 21 capabilities identified as critical for high-performing agencies in the WA public sector.

The review is not an audit, a compliance check or a cost-cutting measure. It is a powerful mechanism to help us better understand the areas where we are doing well and identify areas where we need to focus more effort. This review is an important complement to our approach to continuous improvement.

You will be invited to participate in the review and I encourage you to take up the feedback opportunities available. The success of the review relies on our combined input and ideas.

More details about the review are coming soon, as well as information on how you can contribute. I will keep you updated as more details become available.

In the meantime, you can find further information about the review program on [WA.gov.au](https://www.wa.gov.au). I look forward to the valuable insights the review will provide into ensuring DFES performs at its best and is ready for the challenges ahead.

I thank you in advance for your support of this review.

For more information, please email [agencycapabilityreview@dfes.wa.gov.au](mailto:agencycapabilityreview@dfes.wa.gov.au).

**DARREN KLEMM AFSM  
COMMISSIONER**