



**DFES General Circular No: 33/2025** 

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## 14 March 2025

## **AUSTRALIAN WARNING SYSTEM IMPLEMENTATION - SURVEY NOW OPEN**

The DFES Public Information Branch is seeking feedback from DFES Staff and Volunteers on the Australian Warning System (AWS) implementation for cyclone, flood and storm in July 2024.

A 12-month consultation period including engagement and training activities with DFES staff and volunteers from across WA was undertaken prior to the launch.

To support continuous improvement, we would like to understand what worked well with the implementation and areas we can provide further support and guidance. The survey covers the following topics:

- General awareness of the AWS framework and understanding of the rationale behind the change.
- Effectiveness of communication regarding AWS changes to stakeholders.
- Evaluation of training materials and opportunities.
- Usefulness of resources and collateral (posters, fact sheets etc.).

Complete the survey by clicking the below URL or scan the QR code for access. <a href="https://www.rewardingviews.com/uc/25011AN/?a=1">https://www.rewardingviews.com/uc/25011AN/?a=1</a>

The 15-minute survey can be completed on your phone, computer, laptop, or tablet.

External stakeholders, including local governments, will also be asked to provide their feedback on the AWS implementation through this survey.

Further work will be conducted to evaluate the use of AWS to help improve operational documentation at the conclusion of the High Threat Period. DFES staff and volunteers are encouraged to share their feedback on the framework's application during incidents through the <u>Lessons Management Observation Register</u>.

Please complete the survey by Thursday 27 March 2025 and share the survey link across your relevant networks.

Feedback is essential to the ongoing improvement of DFES public information services and we appreciate your contribution. For further information, please email <a href="mailto:statepublicinfo@dfes.wa.gov.au">statepublicinfo@dfes.wa.gov.au</a>.

KENT ACOTT
DIRECTOR MEDIA AND CORPORATE COMMUNICATIONS





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Scan the QR code to access the survey and make your voice heard.



Please complete the survey by **Thursday 27 March 2025**For more information contact <u>statepublicinfo@dfes.wa.gov.au</u>