



## OPERATIONAL CIRCULAR 24/2024

File: D34496

April 2024

### 2023/24 METROPOLITAN BUSHFIRES CALL FOR OBSERVATIONS

#### Key Message

DFES Metropolitan Operations is undertaking a Themed Analytical Review (TAR) that will encompass bushfire response across the four Metropolitan Regions during the 2023/24 High Threat Period. Anyone who was involved in frontline operations, evacuation centres, Incident Management Teams, Communications Centre, Metropolitan Operations Centre, or Incident Control Centre's are invited to provide input by submitting their observations to the DFES Lessons Management Observation Register.

#### What is happening?

This call for observations follows on from the December 2023 Mariginiup Call for Observations (Operational Circular 88/2023). Given the high operational tempo experienced during the High Threat Period, the Metropolitan Operations Leadership Team are undertaking a combined TAR to identify key insights from feedback to improve operational performance.

In accordance with SAP 3.19.B DFES, Metropolitan Operations is now requesting observations on what went well, what didn't go well, what can or can't be sustained, what areas can be improved and why.

Some of the larger incidents the TAR will focus on include :

Incident	Date	Metropolitan Region
Patterson Road (Nambelup) Bushfire	November 2023	Metro South Coastal
Mariginiup (Wanneroo) Bushfire	November 2023	Metro North Coastal
Keysbrook Bushfire	December 2023	Metro South East
Lancelin Bushfire	December 2023	Metro North Coastal
Parkerville Bushfire	December 2023	Metro North East
North Metro Complex Bushfire (Gingin/Bindoon/Chittering)	January 2024	Metro North Coastal & North East
Red Hill Bushfire	March 2024	Metro North East
Bedfordale Bushfire	March 2024	Metro South East

Whilst the incidents listed above form the focus of the TAR, observations submitted for other bushfire incidents occurring during the Metropolitan 2023/24 High Threat Period will be considered.

Target Audience: All operational staff and volunteers				
A	B	C	D	Vol
O.I.C. is to communicate content to all relevant personnel under their command, discuss implications, and sign appropriate box above. Once completed Circulars shall be filed on station and forwarded to Information Resources at the end of each financial year.				
OC-24-24	Issue Date:	Contact:	Supt Clinton Kuchel	
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### How can I have my say?

Observations and debrief notes can be submitted via the [Lessons Management - Observations Register](#) or using the following QR code.



If you have already submitted an observation or debrief notes, there is no need to re-submit the information as it has already been captured in the observation register and will be considered.

***Remember...if you don't submit an observation, it may be missed!***

If you require guidance on writing an observation, further information is available for staff via the intranet and volunteers via the Volunteer Hub.

### Want to know more?

For information about the Metropolitan High Threat Period TAR please contact Superintendent North Coastal Clint Kuchel at [clinton.kuchel@dfes.wa.gov.au](mailto:clinton.kuchel@dfes.wa.gov.au)

For lessons Management enquiries, please contact Gemma McLachlan, Manager Lessons Management using the Lessons email address [Lessons@dfes.wa.gov.au](mailto:Lessons@dfes.wa.gov.au)

**CRAIG WATERS AFSM**  
**DEPUTY COMMISSIONER OPERATIONS**

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