



OPERATIONAL CIRCULAR 34/2024

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Hydrant Calling Cards

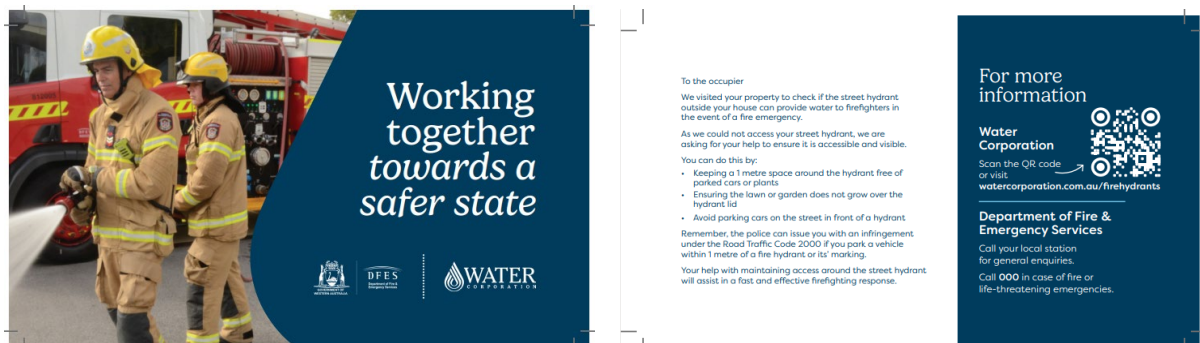
Key Message

Updated “Hydrant Calling Cards” with water service providers’ co-branding have been developed and will soon be circulated to regional offices for distribution to Stations, Brigades, Groups and Units.

What’s been happening?

Water Corporation, Aqwest and Busselton Water are hydrant asset owners which DFES has Memorandums of Understanding with for the servicing, installation, and maintenance of hydrants across the state. The updated Hydrant Calling Cards have been developed in consultation with these water system providers.

On occasion, when servicing or maintenance is required, access to a hydrant may be obstructed due to actions of the public. The Hydrant Calling Card has been produced to advise the public of the importance of an unobstructed hydrant.



Example - Hydrant Calling Card – DFES/Water Corporation co-badged.

What do I need to do?

The Hydrant Calling Card should be provided to residents where hydrants are found to be obstructed when crews are undertaking hydrant servicing.

A small stock of Hydrant Calling Cards will be held at Regional Offices and Built Environment Branch (BEB) in case a Station, Brigade or Unit requires more cards.

Further information?

For further information, please contact DO Fire Safety Inspections
timothy.mcgrade@dfes.wa.gov.au

CRAIG WATERS AFSM
DEPUTY COMMISSIONER OPERATIONS

Target Audience: CFRS and volunteer firefighters who service fire hydrants				
A	B	C	D	Vol
O.I.C. is to communicate content to all relevant personnel under their command, discuss implications, and sign appropriate box above. Once completed Circulars shall be filed on station and forwarded to Information Resources at the end of each financial year.				
OC-XX-24	Issue Date:	Contact:	Built Environment	
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