



OPERATIONAL CIRCULAR 41/2025

File: D39674

July 2025

Commencement of Lessons Management Rapid Insights

Key Message

[SAP 3.19.C Lessons Management Rapid Insights \(Rapid Insights\)](#) has been created to facilitate the sharing of knowledge and insights gleaned from incidents. These Rapid Insights may have originated from the Observations Register, incident debriefs or directly by crews and are intended to provide a means of sharing information to better improve DFES capability.

What's been happening?

DFES is committed to improvement by facilitating improved practices and sharing knowledge to better provide our services to the community. Lessons Management was established to serve this purpose, but it requires an investment from all staff to be successful. Rapid Insights are the first in a series of intended publications that will provide an avenue to build agency knowledge.

What do I need to do?

Familiarise yourselves with SAP 3.19.C. If you attend an incident and identify an opportunity that you believe would have value in being shared to all BGUs, you can submit a Rapid Insight. If you require guidance in the development of a Rapid Insight plan, please contact Lessons Management.

Rapid Insights are designed to form a part of ongoing training and development for all BGUs and they will be published via Operational Circular.

Want to know more?

[SAP 3.19.C Lessons Management Rapid Insights](#)

Visit the Lessons Management sections on the [Staff Intranet](#) and [Volunteer Hub](#).

Contact Lessons Management on 08 9454 0714 or email lessons@dfes.wa.gov.au

General observations that may not meet the criteria for a Rapid Insight can be submitted [here](#) or scan the QR code below



MEL PEXTON

DEPUTY COMMISSIONER STRATEGY AND EMERGENCY MANAGEMENT

Target Audience: All Operational Crews				
A	B	C	D	Vol
O.I.C. is to communicate content to all relevant personnel under their command, discuss implications, and sign appropriate box above. Once completed Circulars shall be filed on station and forwarded to Information Resources at the end of each financial year.				
OC-41-25	Issue Date:	Contact:	Lessons Management	
Page 1 of 1	Jul 2025	lessons@dfes.wa.gov.au		