



## OPERATIONAL CIRCULAR 69/2024

File: D37293

December 2024

### SUSPENSION OF DFES CODIFIED RADIO CALLSIGNS

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#### Key Message

A trial of codified call signs commenced on 1 June 2021, involving the South West Region, North East Metropolitan Region and Rural Fire Division.

The trial period has now finished, and trial call signs will now revert to pre-trial 2021 call signs.

#### What happened?

A standardised callsign protocol was trialled to improve brevity and clarity in radio communications and to support resource allocation for the Metropolitan, Regional, and State Operations Centres. The trial aimed to improve radio efficiency and simplify operations for the Communication Centre (ComCen).

Feedback was collected from personnel involved in the trial; however, the survey results from both Operational and ComCen staff were inconclusive and further investigation is required to assess efficiencies across the entire agency.

#### What does it mean for me?

State Operations will suspend the implementation of codified call signs and conduct a review of the trial's effectiveness before any future implementation.

Effective 5 December 2024, all staff who were assigned codified call signs will revert to the 2021 pre-trial call signs.

#### Want to know more?

For further information, please contact Superintendent State Coordination, Noel Buckland (08) 9395 9678

**CRAIG WATERS AFSM**  
**DEPUTY COMMISSIONER OPERATIONS**

Target Audience: DFES Operational Staff				
A	B	C	D	Vol
O.I.C. is to communicate content to all relevant personnel under their command, discuss implications, and sign appropriate box above. Once completed Circulars shall be filed on station and forwarded to Information Resources at the end of each financial year.				
OC-69-24	Issue Date:	Contact:		State Operations
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